women pregnant with an Alaska Native or American Indian man's child include: birth certificate, marriage certificate or other document establishing paternity.

Your request for coverage will not be reviewed until all necessary documentation is received to determine if you are eligible for PRC services and care meets criteria for a medical emergency.

Coverage may be approved or denied based on the documentation. Federal regulations mandate that PRC is payer of last resort. You may be contacted for health benefits screening or to verify primary insurance coverage.

#### How do I contact SEARHC PRC?

For questions about SEARHC PRC or to provide your 72-hour emergency notification, call the number below. If the office is closed, leave a detailed message and include the patient's name, date of birth and contact phone number.

Phone: 907.966.8316 or 1.866.966.8316 Fax: 907.966.8340 Email: PRC@searhc.org

SEARHC Health Benefits Specialists Phone: 907.966.8684 Email: outreach@searhc.org



Scan here or visit searhc.org/prc for more information or to submit a message online to PRC.

#### SEARHC Purchased/Referred Care

222 Tongass Drive | Sitka, AK 99835

Visit **searhc.org** to learn more.

# Purchased/Referred Care **Travel Program**





SEARHC SOUTHEAST ALASKA REGIONAL HEALTH CONSORTIUM

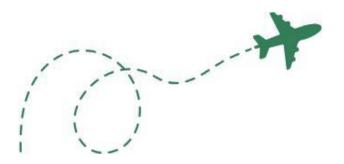
# Are you traveling out of Alaska anytime soon?

SEARHC Purchased/Referred Care (PRC) offers limited benefits to eligible Alaska Native and American Indian patients to help with emergency medical care while traveling outside of Alaska.

### Who is eligible?

Patients who meet SEARHC's eligibility criteria and residency requirements qualify. To meet residency requirements, the individual must reside in Alaska, not have been absent from Alaska for more than 180 days, and intend to live in Alaska indefinitely. Individuals who move back to Alaska must live in Alaska for at least 180 days, with the intent to remain indefinitely.

Other criteria for eligibility includes proof of Tribal enrollment or descent. Legal dependents of Alaska Native and American Indian people, including foster children, adopted children, and non-Alaska Native and American Indian women who are pregnant with an Alaska Native or American Indian man's child are also eligible (additional documentation is required). If you are moving, SEARHC PRC is only able to provide coverage for emergent medical services for 180 days from the date you left Alaska.





#### What is covered?

The traveler program may help patients cover the cost of emergency medical care while traveling outside of Alaska, including traveling outside of the United States. Emergency is defined as any medical condition for which immediate medical attention is necessary to prevent the death or serious impairment of the health of the individual. Further care beyond initial emergency may not be covered. Contact PRC case management with further questions and discharge planning. Scheduling outpatient care beyond an emergent event will not be authorized.

## What is not covered?

Services not covered include: non-emergent care, routine care, dental care, medications purchased while traveling, inpatient and outpatient mental health services, or inpatient and outpatient substance misuse services.

#### What do I need to do?

1. Prior to your travel, verify if there is an Indian Health Service (IHS) or Tribal facility close to where you are traveling. If an IHS or Tribal facility is not available for emergencies, seek care at the closest medical facility. To find the nearest IHS facility, visit <u>ihs.gov/locations</u>.

PRC is payer of last resort. If you have health insurance coverage, it is your responsibility to provide that information to the provider and SEARHC PRC. Make sure your health benefits screening is up to date and reflected in your medical record.

Take care of routine medical needs such as immunizations, physicals and medication refills prior to travel.

- 2. The patient or the patient's family has the responsibility to notify SEARHC PRC within 72 hours, including weekends and holidays, after receiving medical treatment.
- If you are traveling out of the United States, you may be required to pay for the emergency medical care up front. Notify SEARHC PRC within 72 hours and provide the receipts.
- 4. The patient has 30 days to submit supporting documents. These may include medical bills (patient statements), medical records, flight itinerary or boarding pass, and proof of eligibility within 30 days of receiving medical treatment for all out-ofstate medical care received.
- 5. It is the patient's or their family's responsibility to ensure PRC receives all claims and applicable health insurance information in a timely manner. Other documents for dependents and/or non-Alaska Native and American Indian