

October 20, 2025

Transitioning to SEARHC Internal Medicine Clinic

Dear Valued Patient,

Thank you for entrusting SEARHC with your healthcare needs. We are pleased to share some exciting news, designed to provide you with greater coordinated care and make managing your healthcare more seamless.

Effective Nov. 1, Southeast Medical Clinic, part of the SEARHC Care Network, will be known as the SEARHC Internal Medicine Clinic. While the name has evolved, the same incredible care team looks forward to continuing to serve you and support your healthcare needs.

In addition, we are pleased to further support our patient community and enable enrollment in the MySEARHC patient health portal. Please note that all secure messaging with your provider should take place through the MySEARHC portal beginning Nov. 1. To access your Southeast Medical Clinic health records prior to Nov. 1, please access the eClinicalWorks patient portal at southeastmedicalclinic.com.

MySEARHC is a secure, user-friendly platform, available on desktop, tablet or smart phone, designed to enhance your healthcare experience. It provides **secure, 24/7 access to your personal health information**. To download in the app store, search for 'MEDITECH MHealth' and select "Location" to then choose SEARHC and enable initial access to the MySEARHC portal. Please visit searhc.org/mysearhc for more detailed information on installing and accessing MySEARHC.

With MySEARHC, you can easily manage your personal health information, appointments, communications and billing all in one place.

- **Easy Access to Health Information:** View your medical records, test results and health history anytime, anywhere.
- **Appointment Management:** Schedule appointments with ease.
- **Secure Messaging:** Communicate directly with your healthcare provider team.
- **Billing Transparency:** Access detailed, itemized bills and make payments online.

- **Near Real-Time Updates:** Conveniently access post-visit summaries, lab results and other pertinent health information in near real-time. This feature allows patients to stay informed about their health status and make timely decisions regarding their care.
- **Proxy Access:** Grant others (e.g., family members, caregivers) access to coordinate care and stay up to date on health conditions. You control who can access and what information they can view.
- **External Provider Record Sharing:** Send your health summary to care providers outside of SEARHC.

You should be able to access your historical health information (prior to Nov. 1, 2025) through the Southeast Medical Clinic patient portal at southeastmedicalclinic.com.

As we navigate integrating your care with MySEARHC, your visit may take a bit longer than usual. We appreciate your patience and support. Visit searhc.org/mysearhc to learn more. **Should you need assistance with your MySEARHC login, please contact our Patient Support Center at 907.463.0400.**

For any appointments scheduled with the SEARHC Internal Medicine Clinic after Nov. 1, reminders will be sent via text message from SEARHC two business days in advance.

Thank you again for entrusting your healthcare needs to SEARHC and partnering with us as we strive to enhance your patient experience.

Warm regards,

The SEARHC Care Team