

MySEARHC Quick Reference Guide

Submitting Questionnaires

Real-time notifications are sent when questionnaires are available for certain scheduled appointment types.

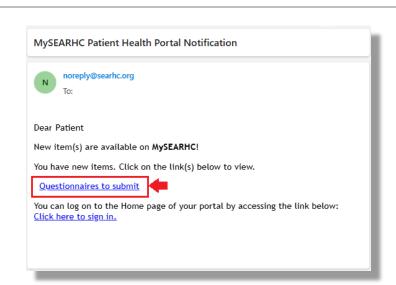


Select the **Questionnaires to submit** link in the notification (e.g., email

notification).

NOTE: You will be prompted to Sign in to MySEARHC to access the full message.

TIP: Add noreply@searhc.org to your email safe sender list to ensure portal email notifications are received.

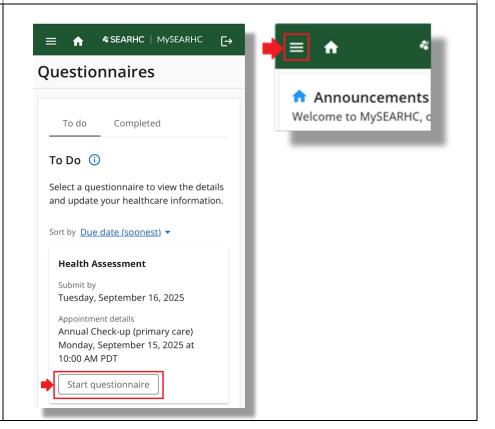




Select the **Start questionnaire** button.

NOTE: When signing into MySEARHC without using the notification link, access a questionnaire by:

- Selecting it from the Questionnaires card on the Dashboard (home page), or
- Navigating to the Questionnaires page from the three-line menu icon







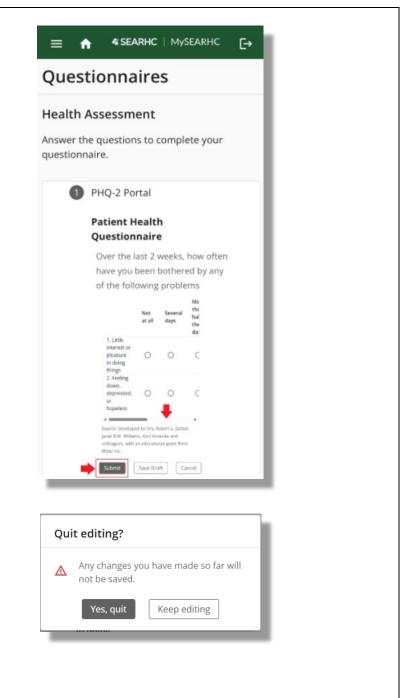
Answer questions, complete the questionnaire, the select **Submit** once completed.

NOTE: On smaller screens (e.g., mobile devices), select the **scroll bar** when visible to scroll and display additional questions.

Other Options:

- Selecting Save Draft saves the questionnaire for later completion
- Selecting Cancel opens the 'Quit editing?' confirmation window (see lower image).
 Select the button that meets your needs

IMPORTANT: Selecting **Keep editing** returns to the questionnaire for editing; however, selecting **Yes, quit** removes ALL answers, which will then need to be re-populated.



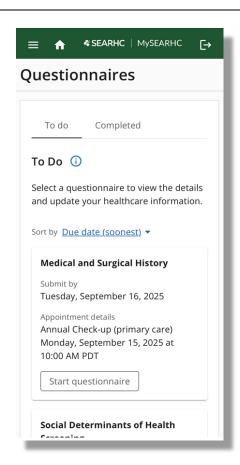


Confirm your questionnaire has been submitted and select Close to return to the Questionnaires page



Review the **To do** tab of the Questionnaires page for additional questionnaires to complete.

Select the **Completed** tab to view previously submitted questionnaires.



Looking for further help?

Contact the Patient Support Center at 907.463.0400