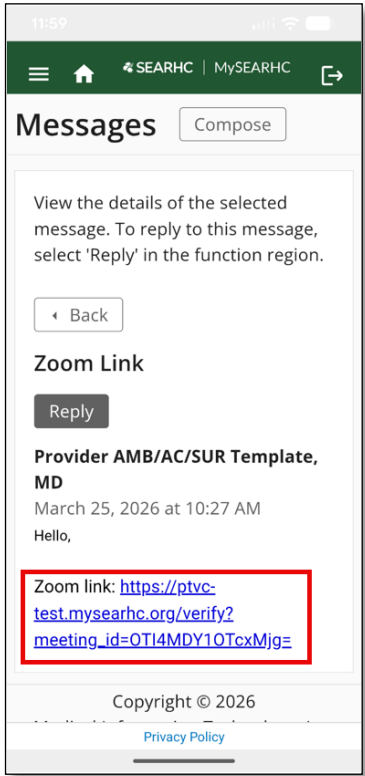
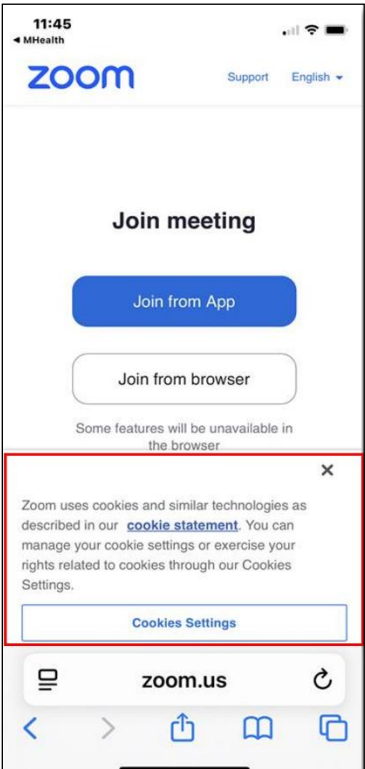


# MySEARHC Quick Reference Guide

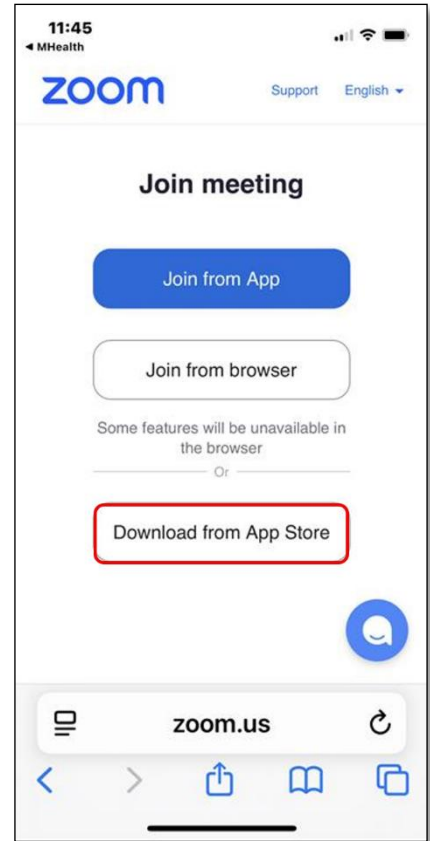
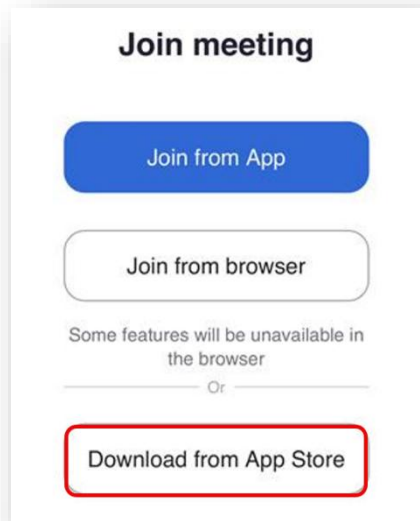
## Telehealth Visits Using Zoom on an iPhone

<p><b>1</b></p>	<p><b>Join the Telehealth Zoom Session</b></p> <ul style="list-style-type: none"> <li>In the <b>MySEARHC</b> portal, go to the <b>Messages</b> page and locate the message with the <b>Zoom Link</b>.</li> <li>Tap the link to open your <b>Telehealth</b> session.</li> </ul> <p><b>NOTE:</b> It may take some time for the <b>Zoom</b> page to open.</p> <div data-bbox="358 743 870 926" style="border: 2px solid red; padding: 5px; margin: 10px auto; width: fit-content;"> <p>Zoom link: <a href="https://ptvc-test.mysearhc.org/verify?meeting_id=OTI4MDY1OTcxMjg=">https://ptvc-test.mysearhc.org/verify?meeting_id=OTI4MDY1OTcxMjg=</a></p> </div> <p style="text-align: center;">Sample</p>	 <p>The screenshot shows the MySEARHC Messages interface. A message from 'Provider AMB/AC/SUR Template, MD' dated March 25, 2026, contains a Zoom link. The link is highlighted with a red box in the original image. The interface includes a 'Compose' button, a 'Back' button, and a 'Reply' button.</p>
<p><b>2</b></p>	<ul style="list-style-type: none"> <li>Select <b>Cookies Settings</b> to view your options or tap the <b>X</b> to close the message.</li> </ul> <div data-bbox="334 1365 927 1713" style="border: 2px solid red; padding: 10px; margin: 10px auto; width: fit-content;"> <p>Zoom uses cookies and similar technologies as described in our <a href="#">cookie statement</a>. You can manage your cookie settings or exercise your rights related to cookies through our Cookies Settings.</p> <p style="text-align: center;"><a href="#">Cookies Settings</a></p> </div>	 <p>The screenshot shows the Zoom app's 'Join meeting' screen. It features 'Join from App' and 'Join from browser' buttons. A cookie notice overlay is present at the bottom, which is highlighted with a red box in the original image. The notice includes a 'Cookies Settings' button and an 'X' to close it. The browser address bar shows 'zoom.us'.</p>

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- The preferred option for joining your Telehealth session is **Join from App** due to better performance.

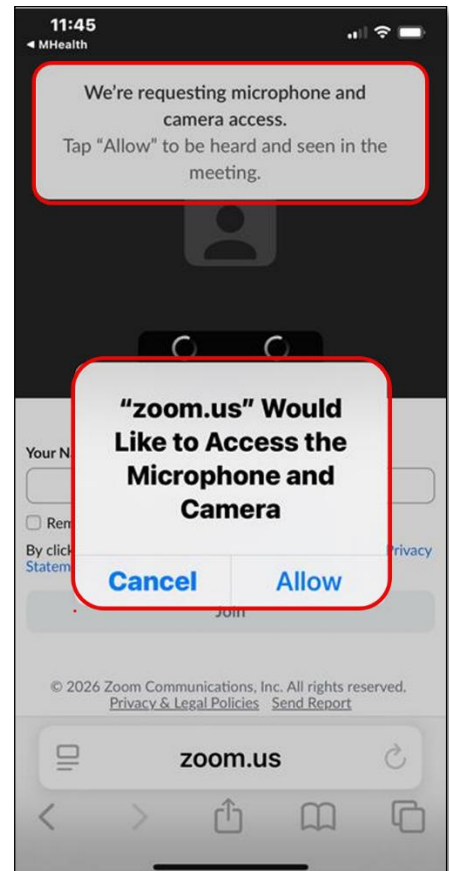
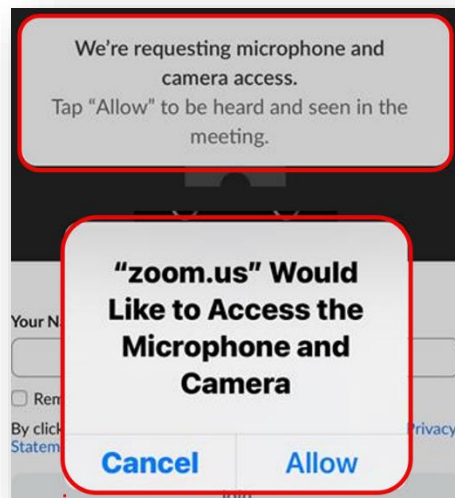
**Note:** If you need to download the **Zoom** app, you have the option available on your screen. Tap the **Download from App Store** button.



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#### Audio and Visual Settings

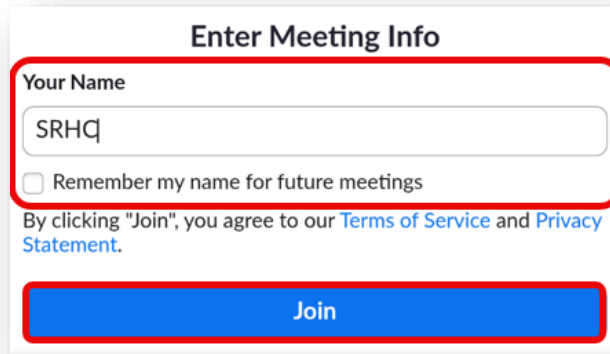
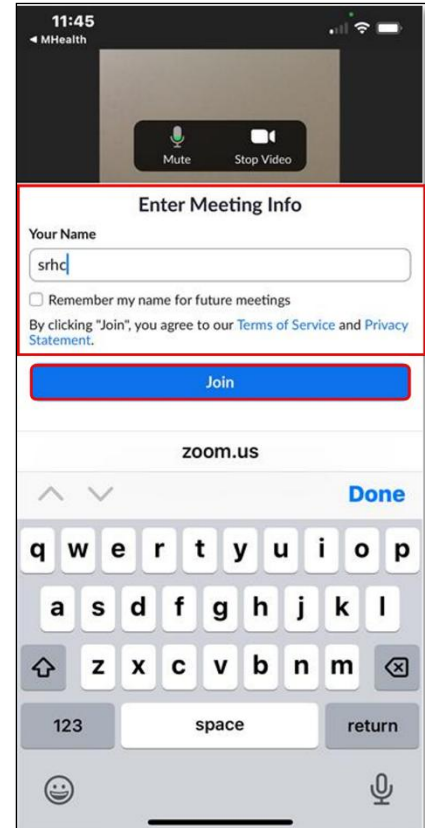
- To allow your provider to hear and see you during the Telehealth visit, tap **Allow to Access the Microphone and Camera**.



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- Enter **Your Name** and select **Join**.

**NOTE:** To avoid having to do this for every Telehealth visit, check the **Remember my name for future meetings** option.

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### The Virtual Waiting Room

- Before being admitted into your Telehealth session, you will join the virtual **Waiting Room**.
- Please wait for clinical staff/provider to start the meeting.

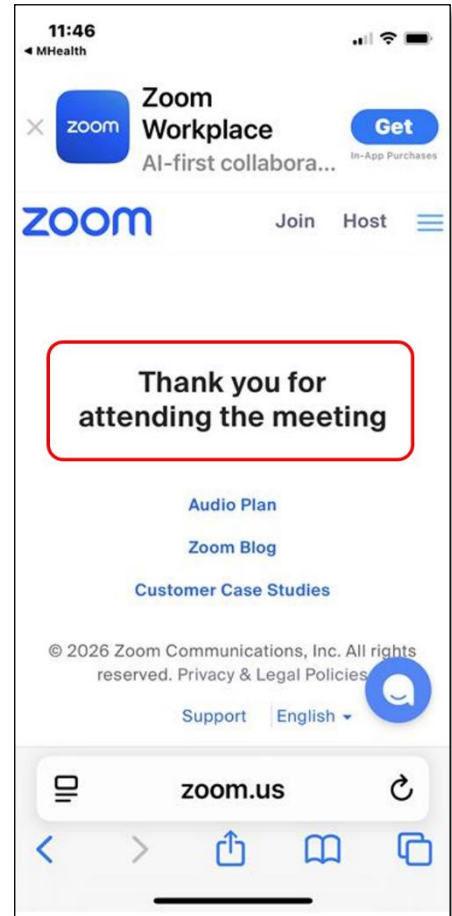
**NOTE:** Selecting the **X** will cause you to exit the session.




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- When the Telehealth visit is finished, the provider will end the session.
- You can now close your screen.

**Thank you for attending the meeting**



**Looking for further help?**

Contact the Patient Support Center at 907.463.0400