

ZOOM USER GUIDE

WELCOME TO TELEHEALTH

Your waiting room is ready.

Congratulations! Your choice to use Telehealth Services will increase your access to quality healthcare and make for a healthier you.

It's simple to connect and see your healthcare provider from anywhere. All you need is a computer with a webcam (most computers already come with one installed) or a smart phone, and a connection to the Internet.

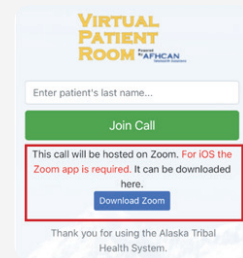
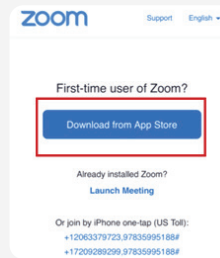
Follow these easy steps to check in for your appointment on Zoom, a secure and private teleconferencing website.

Joining Zoom by Phone

1

To access your appointment download the Zoom app from your app store or click the personalized link from your provider to be taken through a download option.

Once you have the Zoom app on your phone, proceed to Step 2.



2

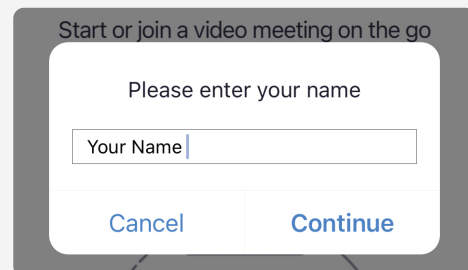
To enter your provider's virtual "waiting room", click on the personalized link sent to you from your provider's office. (E.g. [rooms.video/zoom](#))

3

Type in your last name and click "Continue" to join the meeting

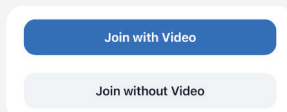
TIPS FOR A SUCCESSFUL CALL

- A device restart before your appointment
- A good Internet connection
- A quick test of your camera and mic while you are waiting for your provider



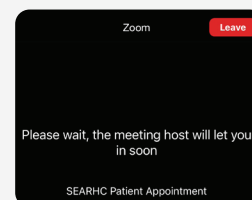
4

Select "Join with Video" and click "Allow" when prompted to provide access to your camera and microphone.



5

Your provider's nurse will appear on the screen shortly to prepare you for your visit with the provider.



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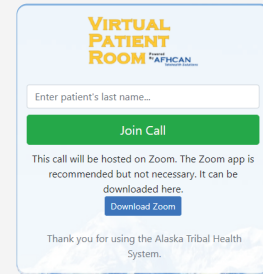
Joining Zoom by Computer

1 To enter your provider's virtual "waiting room", click on the personalized link sent to you from your provider's office. (E.g. zoom.us)

5 Type in your last name and click "Join Call"

TIPS FOR A SUCCESSFUL CALL

- A computer restart before your appointment
- A good Internet connection
- A quick test of your camera and mic while you are waiting for your provider



2 Click "Launch Meeting" when the webpage opens

Click **Open zoom.us** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below

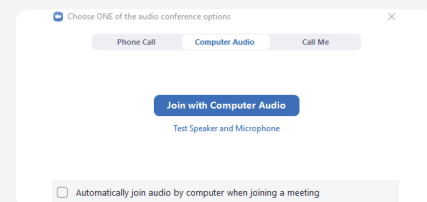
Launch Meeting

3 Select how you would like to join the meeting. From your Zoom app or your browser.

Don't have Zoom Client installed? [Download Now](#)

Having issues with Zoom Client? [Join from Your Browser](#)

4 Select "Join with Computer Audio" to allow access your microphone.



6 Your provider's nurse will appear on the screen shortly to prepare you for your visit with the provider.

